

Kattack LIVE Tracker Data Plan Maintenance - Boost Mobile

Overview

Kattack recommends that you purchase a Kattack Unlimited Tracking data plan so you don't have to deal with it, but if you want to do it yourself, this is what you need to know.

Kattack LIVE trackers are simply GPS enabled cell phones. The Kattack software that runs on the phone is an app that is downloaded to the phone. The phones run on the Boost Mobile network. Boost Mobile is Nextel's pre-paid and pay-as-you-go brand.

The data plan

The phones use the Boost Mobile Pay-As-You-Go data plan. This plan requires you to reboost the phone every 90 days. Kattack Mobile doesn't actually use any minutes on the plan but the phone still must be reboosted every 90 days to maintain service.

How to Reboost

Re-boosting can be done from the phone or on the BoostMobile.com web site. From the phone, simply call 225. On the Web, go to BoostMobile.com and select "reboost". The PIN is 1234. This PIN can be changed under "security"

How do I check when my phone needs re-boosting?

Call 225

What if I forget to reboost?

If you forget to reboost the phone, you lose service. With no service, the Kattack software will still run but the data will fail to be uploaded to the web server. You will often get the message "GPS data out of date, update?" when you power on the phone.

You have a 60 grace period after you lose service to reboost the phone before the account is closed. During the grace period, service can be re-instated by simply reboosting the phone. After the 60 day grace period, the account is closed. After the account is closed, you have to reactivate the phone to use it again. Re-activating the phone is tricky but possible and must be done on the web site. It will cost \$10 to reactivate and another \$10 to reboost before the device will work again. The Kattack software remains on the phone and will work fine after re-activating. Boost Mobile support will walk you through the re-activation process (866-402-7366).

What about auto-reboost plans?

The auto-reboost plans do not work because they require the balance to go down to \$0 before they reboost. Since the Kattack Mobile software doesn't use any minutes, the minutes never go to zero and the auto-reboost never happens